

Greetings!

Welcome to the inaugural edition of "WinCruise News" - a monthly newsletter designed to help you, the WinCruise user, get the most out of the program!

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Rebuilding Your Index



Q. What is rebuild index? How often should it be run?

A. All sophisticated database systems like WinCruise use Indexes to link various pieces of data together. It's like cross-referencing two clients who are travelling on a cruise together. Well, sometimes in the database those links can get lost or mixed. Re-indexing simply re-establishes those links. If you ever have a situation where going from one screen to another brings up unexpected results (wrong client etc) you can bet your index file is out of sync. The fix is easy - simply go to FILE and then REBUILD ALL INDEXES. As a general rule, you should re-index once a week, even if you have not encountered problems. Or even better, select "Auto rebuild indexes" on your regularly scheduled backup.


[Read more about backup settings ...](#)

Getting a new Registration Code

Getting a message that WinCruise is about to expire? Relax - it's easy to fix. Just go to FILE and then REGISTRATION KEY. Click on the button at the bottom marked "Get Code" and then hit Finish. When you go back into the program the message should have disappeared. Sometimes firewalls can interrupt this process - if you have a problem just send an email to support@wincruise.com.



Amadeus Update

 As you know we are currently in the final testing phase for the Amadeus Cruise interface. Many thanks go to the team of your fellow agencies that volunteered to assist us in the testing! We have made several corrections, enhancements and additions already and expect to be able to announce the final release within the next 5-10 days. Stay tuned, and if you haven't already signed up for Amadeus Cruise, you should do so as soon as possible!

[Click here for an online demonstration of Amadeus Cruise ...](#)

iTravelInsured and WinCruise



Did you know that you can quote and book your clients Travel Insurance with iTravelInsured right within WinCruise? That's right - make a booking like you normally would, and WinCruise will automatically determine the cost of insurance based on the customer profile and value of the trip! Once you've confirmed the insurance, the WinCruise system automatically contacts iTravelInsured via the Internet, applies payment and confirms the policy number to you - there's nothing additional you need to do!

To see a demonstration of how the system works, please click [here](#).

You will need to contact iTravelInsured to setup your account - account numbers must start with a "9" to function within the WinCruise system. If need more information, you can reach them at 866-347-6673 or by email at service@itravelinsured.com

[Download the sign up form ...](#)

Quick Links

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